

**ANPI BUSINESS, LLC**

RATES, RULES and REGULATIONS for FURNISHING  
IXC TELECOMMUNICATIONS SERVICES

Filed with the  
**INDIANA UTILITIES REGULATORY COMMISSION**

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Effective: April 4, 2001

By

Joseph O'Hara, Chief Financial Officer  
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**CHECK SHEET**

The Title Page and Pages 1 to 25 inclusive, of this Price List are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original Price List that are in effect on the date thereon, except as otherwise noted.

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EXPLANATION OF SYMBOLS

- (C) To signify changed conditions or regulation
- (D) To signify discontinued rate, regulation or condition
- (I) To signify increase
- (L) To signify that material has been transferred to another sheet or place in the Price List
- (M) To signify that material has been transferred from another sheet or place in the Price List
- (N) To signify new rate, regulation, condition or sheet
- (R) To signify reduction
- (T) To signify a change in text for clarification

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**PRICE LIST FORMAT**

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the Price List. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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**1.0 EXPLANATION OF TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to any switching center or designated point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Customer or End User** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's Price List.

**Company or Carrier** - ANPI Business, LLC, unless otherwise clearly indicated by the context.

**Commission** - Utilities Regulatory Commission of Indiana.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

**Evening** - From 5:00 PM up to but not including 11:00 pm local time Sunday through Friday.

**Holidays** - The Company observes the following holidays: New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day and Memorial Day.

**IURC** - The Utilities Regulatory Commission of Indiana.

**LEC** - Local Exchange Company

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**1.0 EXPLANATION OF TERMS AND ABBREVIATIONS (continued)**

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

**ANPI** - Used throughout this Price List to mean ANPI Business, LLC

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

**InterLATA Toll Call** - Any call extending beyond the LATA of the originating caller.

**IntraLATA Toll Call** - Calls placed within the Local Exchange Carriers LATA.

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## 2.0 RULES AND REGULATIONS

### 2.1 Application of Price List

**2.1.1** This Price List contains the regulations and rates applicable to intrastate long distance resale telecommunications services provided by ANPI for telecommunications between points within the State of Indiana.

(A) The Company may, from time to time, offer various enhanced services and information services within the State of Indiana. Such services will be provided pursuant to contract and will not be governed by this Price List.

(B) The Company may also, from time to time, offer switching and/or transmission to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, and Section 4 of this Price List will not apply thereto.

**2.1.2** The services of ANPI are not part of a joint undertaking with any other entity Providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) of underlying common carriers.

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**2.0 Rules and Regulations (continued)**

**2.1.3** The rates and regulations contained in this Price List apply only to the services furnished by ANPI and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of ANPI.

**2.2 Use of Services**

**2.2.1** ANPI's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.

**2.2.2** The use of ANPI's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

**2.2.3** The use of ANPI's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

**2.2.4** ANPI's services are available for use twenty-four hours per day, seven days per week.

**2.2.5** ANPI does not transmit messages pursuant to this Price List, but its services may be used for that purpose.

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**2.0 RULES AND REGULATIONS (continued)**

**2.2.6** ANPI's services may be denied for nonpayment of charges or for other violations of this Price List.

**2.3 Liability of ANPI**

**2.3.1** ANPI shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with ANPI's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall ANPI's liability for any service exceed the charges applicable under this Price List of such service.

**2.3.2** The Company shall be indemnified and saved harmless by any Customer, user or any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a Customer or of any other entity in connection with the services provided by the Company.

**2.3.3** ANPI is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of ANPI.

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**2.0 RULES AND REGULATIONS (continued)**

**2.3.4** The Company shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.

**2.3.5** The Company shall not be liable for and shall be indemnified and saved harmless by any Customer user or other entity from any and all losses, claims, demands, suits, of other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer, user or any other entity or any other property whether owned or controlled by the Customer, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by ANPI which is not the direct result of ANPI's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of ANPI.

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**2.0 RULES AND REGULATIONS (continued)**

**2.3.6** ANPI shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

**2.4 Responsibilities of the Customer or Subscriber**

**2.4.1** The Customer is responsible for placing any necessary orders; for complying with Price List regulations; and for assuring that users comply with Price List regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to Authorized Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers.

**2.4.2** The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by ANPI on the Customer's behalf.

**2.4.3** If required for the provision of ANPI services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

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**2.0 RULES AND REGULATIONS (continued)**

**2.4.4** The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of ANPI's services.

**2.4.5** The Customer shall ensure that the equipment and/or system is properly interfaced with ANPI facilities or services, that the signals emitted into the ANPI network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this Price List, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, ANPI will permit such equipment to be connected with its channels without the use of protective interface devices.

If the customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to ANPI equipment, personnel, or the quality of service to other Customers, ANPI may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, ANPI may, upon written notice, terminate the Customer's service.

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**.0 RULES AND REGULATIONS (continued)**

**2.4.6** The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.

**2.4.7** The Customer must pay for the loss through theft of any ANPI equipment installed at Customer's premises.

**2.4.8** The Customer or Authorized User is responsible for payment of the charges set forth in this Price List.

**2.4.9** The Customer or Authorized User is responsible for compliance with the applicable regulations set forth in this Price List.

**2.4.10** The Customer or Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

**2.5 Cancellation or Interruption of Services**

**2.5.1** Without incurring liability, ANPI may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

(A) For nonpayment of any sum due ANPI for more than thirty days after issuance of the bill for the amount due,

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**2.0 RULES AND REGULATIONS (continued)**

- (B) For violation of any of the provisions of this Price List,
- (C) For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services, or
- (D) By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting ANPI from furnishing its services.

**2.5.2** Without incurring liability, ANPI may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with Price List regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

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**2.0 RULES AND REGULATIONS (continued)**

**2.5.3** Service may be discontinued by ANPI, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when ANPI deems it necessary to take such action to prevent unlawful use of its service. ANPI will restore service as soon as it can be provided without undue risk.

**2.6 Contested Charges**

For consideration of any disputed charge, a user must submit in writing to ANPI, within 30 days of the date the bill is issued, the call details and the bases for any requested adjustment. ANPI will promptly investigate and advise the user as to its findings and disposition. Any undisputed charges must be paid on a timely basis.

**2.7 Deposits**

The Company does not require a deposit from the Customer.

**2.8 Taxes**

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed separately from the quoted rates.

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### 3.0 DESCRIPTION OF SERVICE OFFERED

#### 3.1 General

Service is offered to business Customers and is available on a presubscription basis from equal access originating end offices only. When a Customer elects to use Calling Card service, calls may be initiated from any location from which the caller can dial the appropriate access codes.

#### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. ANPI uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Price List FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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**3.0 DESCRIPTION OF SERVICE OFFERED (continued)****3.3 Timing of Calls**

**3.3.1** Long distance usage charges are based on the actual usage of ANPI's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.

**3.3.2** Chargeable time for a call ends upon disconnection by either party.

**3.3.3** The minimum call duration and initial period for billing purposes is 18 seconds for all intrastate direct dialed calls.

**3.3.4** Unless otherwise specified in this Price List, for billing purposes usage is measured and rounded to the next higher 6 second increment.

**3.3.5** No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon written notification, investigate the circumstances of the call and issue a credit when appropriate.

**3.4 Service Offerings**

ANPI offers its services to Customers at equal access end offices. All services are available twenty-four hours per day, seven days a week.

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**3.0 DESCRIPTION OF SERVICE OFFERED (continued)****3.5 ANPI Calling Card Service**

Customers of ANPI Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number assigned to the Customer. Calls are then completed on direct dialed basis. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges or fixed monthly charges apply to this service.

**3.6 Inbound Switched Service (800 or 888)**

Receives inbound Intrastate calls on regular local telephone lines.

**3.7 Inbound Dedicated Service (800 or 888)**

Receives inbound Intrastate calls on Dedicated Access Lines using 800 or 888 number(s).

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## 4.0 RATES

### 4.1 General

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this Price List.

Rates vary by mileage band, time of day and call duration.

Customers are billed based on their use of ANPI Business, LLC long distance service. Unless specified in the service description section of this Price List, no installation charges apply.

### 4.2 Time of Day Rate Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING/NIGHT/WEEKEND RATE PERIOD						
11:00 PM TO 8:00 AM*							

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**4.0 RATES (continued)****4.3 Holiday Rates**

The evening rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day	-	January 1
Independence Day	-	July 4
Labor Day	-	As nationally observed
Thanksgiving Day	-	As nationally observed
Christmas Day	-	December 25
Memorial Day	-	As nationally observed

**4.4 ANPI Usage Rates - Outbound**

## Intrastate Long Distance Rate Table

**SWITCHED ACCESS****InterLATA**

<u>Rate Mileage</u>	<u>1st 18 Seconds or Fraction</u>		<u>Additional 6 seconds or Fraction</u>	
	<u>Day</u>	<u>Even/Night Weekend</u>	<u>Day</u>	<u>Even/Night Weekend</u>
0+	\$ .0516	\$ .0444	\$ .0172	\$ .0148

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**4.0 RATES (continued)**

	<b>1st 18 Seconds <u>or Fraction</u></b>		<b>Additional 6 seconds <u>or Fraction</u></b>	
<u>Rate Mileage</u>	<u>Day</u>	<u>Even/Night Weekend</u>	<u>Day</u>	<u>Even/Night Weekend</u>
0+	\$ .0480	\$ .0444	\$ .0160	\$ .0148
Monthly Service Charge = \$5.00				

**DEDICATED ACCESS****InterLATA**

	<b>1st 18 Seconds <u>or Fraction</u></b>		<b>Additional 6 seconds <u>or Fraction</u></b>	
<u>Rate Mileage</u>	<u>Day</u>	<u>Even/Night Weekend</u>	<u>Day</u>	<u>Even/Night Weekend</u>
0+	\$ .0381	\$ .0309	\$ .0127	\$ .0103

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**4.0 RATES (continued)**

	<b><u>1st 18 Seconds or Fraction</u></b>		<b><u>Additional 6 seconds or Fraction</u></b>
<b><u>Rate Mileage</u></b>	<b><u>Day</u></b>	<b><u>Even/Night Weekend</u></b>	<b><u>Day</u></b>
0+	\$ .0363	\$ .0297	\$ .0121

Monthly Service Charge = \$20.00

**4.5 Calling Card Service Rates****4.5.1 General**

Calling Card Service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus a 4 digit PIN number, and the destination telephone service number when using the service. A per-call service charge applies in addition to the per-minute usage rates.

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**4.5.2 Calling Card Service Charge**

This charge applies to each call in addition to the per minute usage charges listed in section 4.5.1 above. Usage discounts do not apply to the service charge.

Service charge per call \$0.50

**INTRASTATE CALLING CARD RATES**

<u>Rate</u> <u>Mileage</u>	<u>Day</u>	<u>Even/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Even/Night</u> <u>Weekend</u>
0 +	\$ .0610	\$ .0519	\$ .0204	\$ .0173

**4.6 Long Distance Directory Assistance**

A Long Distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry Directory Assistance Charge -  
\$0.85

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**4.7 Inbound Usage Rates****4.7.1 Inbound Switched Usage Rates**

Rate Per Hour of Usage		
<u>Day</u> \$12.46	<u>Evening</u> \$12.46	<u>Night</u> \$12.46

**4.7.2 Inbound Dedicated Usage Rates**

Rate Per Hour of Usage		
<u>Day</u> \$8.10	<u>Evening</u> \$7.29	<u>Night</u> \$7.29

**5.0 ANPI BUSINESS SPECIAL PROMOTIONAL OFFERING**

The company may from time to time engage in special Promotional Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The company will not have special promotional offerings for more than 90 days in any 12 month period. In all such cases, the rates charged will not exceed those specified in this Price List.

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