

Tariff Schedule Applicable to  
Resold Inter-exchange  
Telecommunications Services Furnished by  
ANPI Business, LLC  
Between Points Within the State of Maryland

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Issue Date: February 25, 2013

Effective Date: March 28, 2013

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Frisco, TX 75034

### TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1.1
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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**CHECK SHEET**

Sheets 1 through 55 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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## 1. GENERAL

### 1.1 Explanation of Symbols

- (C) – To signify a changed regulation
- (D) – To signify a discontinued rate or regulation
- (I) – To signify an increase in a rate
- (M) – To signify text or rates relocated without change
- (N) – To signify a new rate or regulation or other text
- (R) – To signify a reduction in a rate
- (S) – To signify reissued regulations
- (T) – To signify a change in text but no change in rate
- (Z) – To signify a correction

### 1.2 Application of the Tariff

- 1.2.1 This tariff governs the Carrier's services that originate and terminate in Maryland. Specific services and rates are described elsewhere in this tariff.
- 1.2.2 The Company's services are available to business and residential customers.
- 1.2.3 The Company's service territory is statewide, unless otherwise stated.
- 1.2.4 The exchange boundaries in which the Company operates are the same as those referenced in Bell Atlantic Maryland's tariff.

### 1.3. Definitions

- 1.3.1 "Application" means collectively, the Application to Change Long Distance Providers and Letter of Agency.
- 1.3.2 "Authorization Code" refers to a 4 digit numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate the costs of service accordingly.
- 1.3.3 "Carrier," "Company" or "Utility" refers to ANPI Business, LLC.
- 1.3.4 "Commission" means the Maryland Public Service Commission.
- 1.3.5 "Completed call" is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.
- 1.3.6 "Customer" means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.
- 1.3.7 "Residential" customer is a customer who has telephone service at a dwelling and who uses the service primarily for domestic or social purposes. All other customers are non-residential customers.
- 1.3.8 "Service" refers to an e-commerce solution which will empower business and residential telecommunications customers to register and choose underlying service providers through Company's website and access different underlying service providers' services with a unified dialing access number.
- 1.3.9 "Sign-Up Form" refers to the form by which the Customer signs-up for Service.



- 1.3.10 "Station" means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.
- 1.3.11 "Time period" means the interval of hours that distinguish day, evening, night, and weekend rate periods as indicated below:

Rate Periods	From	To, but not Including	Days
Weekdays	8:00 a.m.	5:00 p.m.	Monday-Friday
Evenings	5:00 p.m.	11:00 p.m.	Monday-Friday
	5:00 p.m.	11:00 p.m.	Sunday
Night/Weekends	11:00 p.m.	8:00 a.m.	Monday-Sunday
	8:00 a.m.	5:00 p.m.	Saturday-Sunday
	5:00 p.m.	11:00 p.m.	Saturday

The Company charges weekend rates on the following Federal holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

## 2. RULES AND REGULATIONS

### 2.1 Undertaking of the Company

- 2.1.1 Carrier is a resale common carrier providing intrastate long distance message toll telecommunication service to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.2 Service is offered to business and residential Customers and is available on a presubscription basis from equal access originating end offices only. When a Customer elects to use Calling Card service, calls may be initiated from any location from which the caller can dial the appropriate access codes.
- 2.1.3 At additional cost, and subject to availability, the Customer may use Authorization Codes to identify the users or user groups on an account. The numerical composition of such codes shall be set by the Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of codes.
- 2.1.4 The Company may, from time to time, offer various enhanced services and information services within the State of Maryland. Such services will be provided pursuant to contract and will not be governed by this tariff.
- 2.1.5 The Company may also, from time to time, offer switching and/or transmission to other telecommunications carriers, for resale to such companies' customers. The rates for any such service will be determined pursuant to contract and will not be governed by this tariff.
- 2.1.6 The services of the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) of underlying common carriers.
- 2.1.7 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of the Company.

## 2.2 Obligations of the Customer

### 2.2.1 The Customer shall be responsible for:

- 2.2.1.1 The payment of all applicable charges pursuant to this tariff;
- 2.2.1.2 Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
- 2.2.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the Customer's premises.
- 2.2.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
- 2.2.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.2.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

- 2.2.2 With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
- 2.2.2.1 Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- 2.2.2.2 Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer.
- 2.2.3 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- 2.2.4 The Company's services (as detailed in this tariff) may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
- 2.2.5 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

## 2.3 Liability of the Company

2.3.1 In view of the fact that the Customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

### 2.3.2 Service Irregularities

2.3.2.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.

2.3.2.2 The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the Customer or failure of equipment, facilities or connection provided by the Customer.

### 2.3.3 Claims of Misuse of Service

2.3.3.1 The Company shall be indemnified and saved harmless by the Customer against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the Customer with facilities of the Company; and against all other claims arising out of any act or omission of the Customer in connection with the services and facilities provided by the Company.

#### 2.3.4 Defacement of Premises

2.3.4.1 The Company is not liable for any defacement of, or damage to, the Customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

#### 2.3.5 Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations

2.3.5.1 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.

#### 2.3.6 Service at Outdoor Locations

2.3.6.1 The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the Customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The Customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person which may result from the location and use of such equipment and facilities.

2.3.7 Company Representations

2.3.7.1 The Company is not liable under any circumstance for any act, omission, error, mistake, or delay associated with any representations or statements it may make (including; materials posted on websites) regarding the services, offerings, promotions, rates, discounts, terms or conditions of underlying service providers, local exchange carriers or connecting carriers.

2.3.8 Warranties

2.3.8.1 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.3.8.2 Acceptance of the provisions of Section 2.3 by the Commission does not constitute its determination that any disclaimer of warranties or representations imposed by the Company should be upheld in a court of law.

2.3.9 Limitation of Liability

2.3.9.1 Nothing in this tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

2.4 Application for Service

2.4.1 Minimum Contract Period:

2.4.1.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business Customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the Customer's account without a record keeping or service ordering charge. The Customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

2.4.1.2 The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.

2.4.1.3 Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card, electronic fund transfers, and paper check.

2.4.2 Cancellation of Service

2.4.2.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

2.4.2.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;

(a) The total costs of installing and removing such facilities; or

(b) The monthly charges for the entire initial contract period of the service ordered by the Customer as provided in this tariff plus the full amount of any applicable installation and termination charges.

2.4.2.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.4.3 Sign-Up Form and Application Process for Service

2.4.3.1 The Company requires a Customer to complete the Sign-Up Form and Application as a condition precedent to the initial establishment of Service. Application for Service may be made electronically or in writing.

2.4.3.2 Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card; and electronic fund transfers.



2.4.3.3 Company will confirm credit worthiness as a condition precedent to the provision of Service. Company will preauthorize a credit limit for a residential Customer in the amount of \$100, and for a business Customer in the amount of \$300. Once the Customer has demonstrated a pattern of full and timely remittance of payment, Company, in its full discretion, may elect to raise the user's preauthorized credit limit from time to time.

2.4.3.4 The name of the Customer(s) desiring to use the Company's Services must be stipulated in the Sign-Up Form and Application, executed by the Customer and returned to the Company or its agent.

2.4.3.5 Fees are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Sign-Up Form. Late payment charges may be assessed for any failure to pay within the time set forth in the Sign-Up Form in accordance with federal and/or state law.

## 2.5 Payment for Service

2.5.1 Service will be billed on a monthly basis and is due and payable upon receipt or as specified on the Customer's bill. Service will continue to be provided until canceled by the Customer or discontinued by the Company as set forth in Section 2.15 of this tariff. Interruption of service and/or late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form in accordance with federal and/or state law.

2.5.2 The Customer is responsible for payment of all charges for service furnished to the Customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

- 2.5.3 The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

## 2.6 Customer Deposits

- 2.6.1 The Carrier agrees to abide by the regulations associated with nonresidential Customer deposits as specified by Code of Maryland Regulations 20.30.01. as amended from time to time.
- 2.6.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
- 2.6.2.1 Was a Customer of a Maryland utility for at least 12 months within the preceding 2 years;
  - 2.6.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
  - 2.6.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
  - 2.6.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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- 2.6.3 The Carrier agrees to abide by the regulations associated with residential Customer deposits as specified by Code of Maryland Regulations 20.30.02. as amended from time to time.
- 2.6.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:
- 2.6.4.1 Was a Customer of a Maryland utility within the preceding 2 years;
  - 2.6.4.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
  - 2.6.4.3 Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
  - 2.6.4.4 Did not on more than two occasions during the last 12 months that service was provided, fail to pay a utility bill when it became due.
- 2.6.5 Deposits for establishment or reestablishment of credit will not be more than the estimated charge for service for 2 consecutive billing periods or 90 days, whichever is less.
- 2.6.6 Advanced payments for installation costs or special construction will credited on the first bill in their entirety.
- 2.6.7 Customer deposits shall be maintained in a bank located in Maryland. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in COMAR 20.30.01.04 (for non-residential Customers) or COMAR 20.30.02.04 (for residential Customers) as appropriate.
- 2.6.8 Deposit and Advance Payment
- 2.6.8.1 ANPI Business may, in order to safeguard its interests, require Customer to make a cash security deposit, irrevocable letter of credit or other means prior to or any time after the provision of Services to Customer (collectively called "Deposit"). The Deposit, to be held by ANPI Business as a guarantee or security for the payment of charges incurred, may be drawn upon by ANPI Business for any and all past due amounts, and may be increased at any time upon ANPI Business's request and in its sole discretion. ANPI Business's obligation to provide Services is contingent upon an initial and continuing credit approval by ANPI Business.
- 2.7 Late Payment Charges
- 2.7.1 The Carrier agrees to abide by the regulations governing late payment charges as specified by COMAR 20.30.03. as amended from time to time.
  - 2.7.2 Any charges that are disputed by a Customer shall not be subject to late payment charges regardless of the outcome of the dispute.

- 2.7.3 The company will consider delinquent and apply late payment charges on bills not paid within 20 days of the billing invoice date in the case of residential Customers and within 15 days of the billing invoice date in the case of all non-residential Customers in accordance with COMAR Sections 20.30.03.01A and 20.30.03.01B, respectively.
- 2.7.4 Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with COMAR 20.30.03.01.A(1).
- 2.8 Customer Complaints and Billing Disputes
- 2.8.1 Customers may notify the Carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
- 2.8.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the Customer to:
- Office of External Relations  
Maryland Public Service Commission  
6 St. Paul Street  
Baltimore, MD 21202  
410-767-8028 (Office of External Relations)  
410-767-8000 (Main PSC number)  
1-800-492-0474 (Toll-free PSC number)
- 2.8.3 The Company provides the following toll free numbers (1-800-233-4736 and 1-800-626-4736) for Customers to contact the Carrier in accordance with COMAR 20.45.04.02.B.
- 2.8.4 The Company will not collect attorney fees or court costs from Customers.

## 2.9 Allowance for Interruptions in Service

2.9.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service as specified by Code of Maryland Regulations 20.45.05.09 as amended from time to time.

2.9.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

## 2.10 Taxes and Fees

2.10.1 All state and local taxes and fees shall be listed as separate line items on the Customer's bill.

2.10.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the Customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.10.3 Service shall not be subject to taxes for a given taxing jurisdiction if the Customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the Customer has been granted a tax exemption.

## 2.11 Return Check Fee and Returned Electronic Funds Transfer Fee

A fee of \$25.00 will be charged for each dishonored check returned and a fee of \$15.00 will be charged for each rejected electronic funds transfer.

**2.12 Directory Assistance Call Allowance**

Residential customers shall receive six free directory assistance calls per month with two requests per call. Charges will not be levied for Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.

**2.13 Special Customer Arrangements**

In cases where a Customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

**2.14 Termination of Service:****2.14.1 Denial of Service Without Notice**

The Company may discontinue service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the Customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.
- 2.14.1.4 Unauthorized Use of Service. Customer's unauthorized use of service by any method which causes hazardous signals over the Company's network.
- 2.14.1.5 Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

## 2.14.2 Denial of Service Requiring Notice

2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the Customer of its intent, in writing, to deny service and has allowed the Customer a reasonable time of not less than 10 days in which to remove the cause for denial:

2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in Code of Maryland Regulations 20.45.04, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

2.14.2.1.B Failure on Contractual Obligations. For failure of the Customer to fulfill his contractual obligations for service or facilities subject to regulation by the Maryland Public Service Commission.

2.14.2.1.C Refusal of Access. For failure of the Customer to permit the Company to have reasonable access to its equipment.

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.1 For non-payment of a bill for service, provided the Company has made a reasonable attempt to effect collection and has given the Customer written notice of its intent to deny service if settlement of his account is not made and provided the Customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.

2.14.2.1.D.2 In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.

- 2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.
- 2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the Customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
- 2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- 2.14.2.1.D.6 Failure to Pay Increased Deposit Required. For failure of the Customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with Code of Maryland Regulations 20.45.04.

### 2.14.3 Insufficient Reasons for Denial of Service

- 2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective Customer:
  - 2.14.3.1.A Failure of a prior Customer to pay for service at the premises to be serviced;
  - 2.14.3.1.B Failure to pay for a different class of service for a different entity;
  - 2.14.3.1.C Failure to pay the bill of another Customer as guarantor of that bill;
  - 2.14.3.1.D Failure to pay directory advertising charges;



2.14.3.1.E Failure to pay an undercharge as described in the Code of Maryland Regulations 20.45.04.01.D.(2); or

2.14.3.1.F Failure to pay an outstanding bill that is over 7 years old, unless the:

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

2.14.3.1.F.2 Outstanding bill is for service obtained by the Customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or

2.14.3.1.F.3 Outstanding bill is for service obtained by the Customer by means of an application made:

(i) In a fictitious name,

(ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,

(iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or

(iv) Without disclosure of a material fact or by misrepresentations of a material fact.

2.14.3.2 This regulation applies to both residential and nonresidential classes of service.

#### 2.14.4 Cancellation or Interruption of Service

2.14.4.1 ANPI Business may, without liability, immediately terminate, restrict or suspend ANPI Business Service, in whole or in part, and may deny requests for new or additional ANPI Business Service, without notice to the User if:

2.14.4.1.A User fails to pay ANPI Business any charges when due;

2.14.4.1.B User makes any false statement to ANPI Business;

2.14.4.1.C ANPI Business suspects fraud, abuse or misuse by User, other users or third parties;

2.14.4.1.D User violates any regulation of the User Agreement or ANPI Business's filed tariffs or price lists;

2.14.4.1.E ANPI Business believes User's use or content, or the use or content of other users, may violate the User Agreement or any laws or regulations or interferes in any way with ANPI Business's provision of ANPI Business Service to its customers or its business operations;

2.14.4.1.F or User becomes insolvent or is subject to any proceeding under bankruptcy or similar laws.

In all other cases, ANPI Business may, by notice in writing to the User, terminate, restrict or suspect ANPI Business Service, in whole or in part, without incurring liability.

**2.15 Interference With or Impairment of Service**

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other Customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

**2.16 Telephone Solicitation by Use of Recorded Messages**

2.16.1 Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

**2.17 Incomplete Calls**

2.17.1 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the Customer notifies the Company of the error.

**2.18 Overcharge/Undercharge**

2.18.1 Overcharge/undercharge provisions will be in accordance with COMAR 20.45.04.01.

2.18.2 When a Customer has been overcharged, the amount shall be refunded or credited to the Customer.

**2.19 Customized Service Packages**

Customized service packages and competitive pricing packages may be furnished at negotiated rates on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.. All specialized pricing arrangements are subject to Commission review.

**2.20 Invoice Retrieval Charge**

There will be a charge for researching an account and providing archived invoices to a customer. The charge will be assessed for each request and will be as follows:

\$ 10.00 charge for e-mailed invoices up to two years old

\$ 15.00 charge for paper invoices up to two years old

\$ 30.00 charge for invoices older than two years

Invoices retrieval could take up to ten business days.

**2.21 Paper Check Service Charge**

Customers electing to pay for ANPI Business LD products via a paper check will be assessed a service charge in the amount of \$2.95.

### 3. DESCRIPTION OF SERVICES

#### 3.1 Trial Services

3.1.1 The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

#### 3.2 Promotional Offerings

3.2.1 The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

#### 3.3 Minimum Call Duration

3.3.1 For billing provided directly by the Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by the Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.

3.3.2 For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments.

### 3.4 Service Offerings

- 3.4.1 Virtual Wats Service: Virtual Wats Service is a resold telecommunications service utilizing AT&T as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.
- 3.4.2 FiberWats Service: FiberWats Service is a resold telecommunications service utilizing Sprint as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services
- 3.4.3 Outbound: Communications may originate from areas served by any equal access central office within the State of Maryland. All services are available twenty four hours per day, seven days per week.
- 3.4.4 Inbound Switched Service (Toll-Free): Receives inbound Intrastate calls on regular local telephone lines.
- 3.4.5 Inbound Dedicated Service (Toll-Free): Allows inbound Intrastate calls to come in on Dedicated Access Line using 800 or 888 number(s).
- 3.4.6 ANPI Business Calling Card Service: Customers of ANPI Business Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number assigned to the Customer. Calls are then completed on direct dialed basis. Usage charges and per call service charges apply. No minimum billing, non-recurring charges or fixed monthly charges apply to this service.
- 3.4.7 ANPI Business LD service provides switched and dedicated access and includes such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services.

### 3.5 Test Marketing

- 3.5.1 The Company may, from time to time, promote new Customer registrations by offering test marketing to certain eligible customers. The test marketing may be limited to specific geographical areas or to a subset of specific market groups for a limited duration. Test marketing will be used to test new products and services prior to wide-scale implementation.

#### 4. RATES AND CHARGES

##### 4.1 Calculation of Rates

4.1.1 Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of rate centers is based on information provided by Bell Atlantic - Maryland, Inc. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.

4.1.2 Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

##### 4.2 Dial-Around Compensation Surcharge for Payphones:

4.2.1 A Dial-Around Compensation Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The Surcharge applies to:

- A. Calling card service
- B. Collect calls
- C. Third party billed
- D. Directory Assistance calls
- E. Pre-paid card service

4.2.2 The Surcharge does not apply to:

- A. Calls paid for by inserting coins
- B. Calls placed from stations other than public/semi-public payphones
- C. Calls placed to the Maryland Telecommunications Relay Service for the hearing impaired
- D. Any calls for which the payphone provider is otherwise compensated pursuant to contract with the carrier.

4.2.3 The Dial Around Compensation Surcharge rate is \$.25 per call.

4.2.4 If the Company provides service under a term plan (1,3,5 years, etc.) and (1) automatically renews the contract and (2) imposes a penalty for early cancellation by the Customer, then the Customer shall be notified 60 days in advance of the Customer's current contract expiration date.

4.3 Reconnection Fee

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

4.4 Virtual Wats Rates

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 4.1 of this tariff. Rates vary by mileage band, time of day and call duration. Customers are billed based on their use of ANPI Business's long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

The appropriate rates apply for day, evening and night/weekend calls based on the chart found in Section 1.3.11. The evening rate applies to the holidays listed in Section 1.3.11 unless a lower rate would normally apply.



## 4.4.1 Outbound One-Plus Service

4.4.1.1 Switched Access - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station in the State of Maryland.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments. The 60-second (1 minute) rate is 10 (ten) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

**InterLATA**

Rate <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>Or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>Or Fraction</u>	
	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>
0+	\$0.0450	\$0.0357	\$0.0150	\$0.0119

**IntraLATA**

Rate <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>Or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>Or Fraction</u>	
	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>
0+	\$0.0429	\$0.0339	\$0.0143	\$0.0113

\* Recurring monthly service charge- \$5.00

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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4.4.1.2 Dedicated Access - This schedule applies to calls between on-network station which uses a special access line and either an on-network station that uses a local exchange service access line or an off-network station in the State of Maryland.

Rates per initial 18 second minimum and additional 6 second increments:

### InterLATA

<u>Rate Mileage</u>	<u>Initial 18 Seconds Or Fraction</u>		<u>Each Additional 6 Seconds Or Fraction</u>	
	<u>Day</u>	<u>Evening/Night Weekend</u>	<u>Day</u>	<u>Evening/Night Weekend</u>
0+	\$0.0324	\$0.0249	\$0.0108	\$0.0083

### IntraLATA

<u>Rate Mileage</u>	<u>Initial 18 Seconds Or Fraction</u>		<u>Each Additional 6 Seconds Or Fraction</u>	
	<u>Day</u>	<u>Evening/Night Weekend</u>	<u>Day</u>	<u>Evening/Night Weekend</u>
0+	\$0.0309	\$0.0237	\$0.0103	\$0.0079

\* Recurring monthly service charge - \$20.00

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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- 4.4.2 Calling Card Service - Calling Card Service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus a 4 digit PIN number, and the destination telephone service number when using the service. A per-call service charge applies in addition to the per-minute usage rates.

Calls are billed in 6 second increments with 18 seconds minimum. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rates per initial 18 second minimum and additional 6 second increments:

<u>Rate</u> <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>Or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>Or Fraction</u>	
	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Evening/Night</u> <u>Weekend</u>
0+	\$0.0486	\$0.0386	\$0.0162	\$0.0129

\*Service charge per call - \$0.65

#### 4.4.3 Long Distance Directory Assistance

A Long Distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

Directory Assistance Charge - \$0.75

Notwithstanding the foregoing, residential customers are entitled to 6 free directory assistance calls per monthly billing cycle. Upon all due review by ANPI Business, an individual who sufficiently certifies or demonstrates that he or she suffers from a physical or visual disability that precludes the use of a telephone directory will receive appropriate credit for directory assistance calls.

## 4.4.4 Inbound (Toll-Free) Usage Rates

## 4.4.4.1 Inbound (Toll-Free) Switched Usage Rates

Rate

Per Minute of Usage

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$0.085	\$0.085	\$0.085

\*Recurring monthly service charge - \$20.00

## 4.4.4.2 Inbound (Toll-Free) Dedicated Usage Rates

Rate

Per Minute of Usage

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$0.085	\$0.085	\$0.085

\*Monthly recurring service charge - \$50.00

#### 4.5 FiberWats Rates

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 4.1 of this tariff. Rates vary by mileage band, time of day and call duration. Customers are billed based on their use of ANPI Business's long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

The appropriate rates apply for day, evening and night/weekend calls based on the chart found in Section 1.3.11. The evening rate applies to the holidays listed in Section 1.3.11 unless a lower rate would normally apply.

##### 4.5.1 Outbound One-Plus Service

4.5.1.1 Switched Access - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station within the State of Maryland.

Calls are billed in 6 second increments with 18 seconds minimum. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

**InterLATA**

		1 <sup>st</sup> 18 Seconds <u>Or Fraction</u>		Additional 6 seconds <u>Or Fraction</u>		
<u>Rate</u>		<u>Day</u>	<u>Night/ Evening</u>	<u>Day</u>	<u>Night/ Evening</u>	<u>Weekend</u>
<u>Mileage</u>						
0 +	\$0.0441	\$0.0441	\$0.0441	\$0.0147	\$0.0147	\$0.0147

**IntraLATA**

		1 <sup>st</sup> 18 Seconds <u>Or Fraction</u>		Additional 6 seconds <u>Or Fraction</u>		
<u>Rate</u>		<u>Day</u>	<u>Night/ Evening</u>	<u>Day</u>	<u>Night/ Evening</u>	<u>Weekend</u>
<u>Mileage</u>						
0 +	\$0.0357	\$0.0357	\$0.0357	\$0.0119	\$0.0119	\$0.0119

\*Monthly recurring charge - \$5.00 per account

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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4.5.1.2 Dedicated Access - This schedule applies to calls between an on-network station which uses a special access line and either an on-network station which uses a local exchange service access line or an off-network station within the State of Maryland.

Rate per initial 18 second minimum and additional 6 second increments:

### InterLATA

<u>Rate</u> <u>Mileage</u>	<u>1<sup>st</sup> 18 Seconds</u> <u>Or Fraction</u>			<u>Additional 6 seconds</u> <u>Or Fraction</u>		
	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>
0 +	\$0.0252	\$0.0252	\$0.0252	\$0.0084	\$0.0084	\$0.0084

### IntraLATA

<u>Rate</u> <u>Mileage</u>	<u>1<sup>st</sup> 18 Seconds</u> <u>Or Fraction</u>			<u>Additional 6 seconds</u> <u>Or Fraction</u>		
	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>
0 +	\$0.0252	\$0.0252	\$0.0252	\$0.0084	\$0.0084	\$0.0084

Monthly access fees and service charges vary by Customer locations and may be assessed by the Local Telephone Company or underlying carrier. These may be billed directly to the Customer by the Local Telephone Company or at the Customer's request, by ANPI Business with no mark up from actual cost.

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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4.5.2 Calling Card Service Rates - Calling Card Service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus a 4 digit PIN number, and the destination telephone service number when using the service. A per-call service charge applies in addition to the per-minute usage rates.

4.5.2.1 Calling Card calls placed by Customers that have subscribed to ANPI Business's calling card service prior to the date of this filing will be billed in 6 second increments with 18 seconds minimum. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

<u>Rate</u> <u>Mileage</u> 0+	<u>Initial 18 Seconds</u> <u>or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>or Fraction</u>	
	Even/Night		Even/ Night	
	<u>Day</u>	<u>Weekend</u>	<u>Day</u>	<u>Weekend</u>
	\$0.0474	\$0.0474	\$0.0158	\$0.0158

4.5.2.2 Calling Card calls placed by Customers that have subscribed to ANPI Business's calling card service as of the date of this filing will be billed in 60 second (1 minute) increments. The 60 second (1 minute) rate, which applies to calls placed by Customers that have subscribed to ANPI Business's calling card service as of the date of this filing, is shown below.

<u>Rate Mileage</u> 0+	<u>Initial Minute</u>		<u>Each Additional Minute</u>	
	Eve/Ngt/Weekend		Eve/Ngt/Weekend	
	<u>Day</u>	<u>Weekend</u>	<u>Day</u>	<u>Weekend</u>
	\$0.158	\$0.158	\$0.158	\$0.158
Service charge per call - \$0.55				

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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#### 4.5.3 Long Distance Directory Assistance

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

Directory Assistance Charge -

\$0.95

Notwithstanding the foregoing, residential customers are entitled to 6 free directory assistance calls per monthly billing cycle. Upon all due review by ANPI Business, an individual who sufficiently certifies or demonstrates that he or she suffers from a physical or visual disability that precludes the use of a telephone directory will receive appropriate credit for directory assistance calls.

## 4.5.4 Inbound (Toll-Free) Usage Rates

## 4.5.4.1 Inbound (Toll-Free) Switched Usage Rates

<u>Rate</u> <u>Per Minute of Usage</u>		
<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$0.085	\$0.085	\$0.085
Monthly recurring service charge - \$20.00		

## 4.5.4.2 Inbound (Toll-Free) Dedicated Usage Rates

<u>Rate</u> <u>Per Minute of Usage</u>		
<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$0.085	\$0.085	\$0.085
Monthly recurring service charge - \$50.00		

## 4.6 [Reserved]

## 4.7 Commercial Affiliation Program

This section contains the regulations applicable to the Commercial Affiliation Program.

The following rates apply to residential and small business customers. To qualify for this service, Customers must be members of trade associations or commercial organizations. Customers may also qualify if they are individuals within an industry profession or business classification. Service shall be obtained by responding to an advertisement or promotional offering or by calling a toll free number in response to such solicitation.

Customers of this calling plan may place as many calls as desired at the specified rates. No minimum monthly usage is required.

The following rates apply for all times of day, seven days a week, for all distances. Calls will be billed at 18 second initial increment with 6 second additional increments.

<u>Rate</u> <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>or Fraction</u>	
	<u>Day</u>	<u>Eve/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Even/ Night</u> <u>Weekend</u>
0+	\$0.0342	\$0.0342	\$0.0114	\$0.0114
Monthly Recurring Fee - \$2.00				

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Issue Date: February 25, 2013

Effective Date: March 28, 2013

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4.8 ANPI Business Teleconference Service

ANPI Business Teleconference Service provides communications between two or more stations connected to an audio bridge with the assistance of a teleconference operator.

Charges accrued by using teleconference services are billed to the telephone number of the originator of the conference call or billed to another number, if it is acceptable to that party.

Chargeable time of a conference call begins when all participants are connected and ends for each individual station when that station disconnects.

Chargeable time for ports joining the conference call already in progress begins when they are connected by a teleconference operator.

4.8.1 Rates and Charges – Charges for teleconference service calls are per minute and per port usage, rounded to the next highest full minute.

<b>ANPI Business Tele-Conferencing &amp; Web Conferencing Pricing</b>			
	<b>Applies in the Continental US Volume and Term Discounts may apply.</b>		
<b>Ready - Flex utilizing Direct Dial (Reserved or Reservation-less)</b>			
	<b>Price</b>	\$0.110	
<b>Ready - Flex utilizing Toll Free Number (Reserved or Reservation-less)</b>			
	<b>Price</b>	\$0.125	
<b>Operator Assisted - Direct Dial Access (Reservation Required)</b>			
	<b>Price</b>	\$0.270	
<b>Operator Assisted - Toll Free Access (Reservation Required)</b>			
	<b>Price</b>	\$0.280	
<b>Operator Assisted - Dial Out (Reservation Required)</b>			
	<b>Price</b>	\$0.270	
<b>Event - Direct Dial Access (Reservation Required)</b>			
	<b>Price</b>	\$0.320	
<b>Event - Toll Free Access (Reservation Required)</b>			
	<b>Price</b>	\$0.330	
<b>Event - Dial Out (Reservation Required)</b>			
	<b>Price</b>	\$0.340	
<b>Web-Conferencing</b>			
	<b>Price</b>	\$0.359	

Issue Date: February 25, 2013

Effective Date: March 28, 2013

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#### 4.9 ANPI Business LD Services

ANPI Business LD service for small business offers switched and dedicated access and includes such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services. The small business plans are available to Customers whose estimated monthly usage exceeds \$499.00, excluding taxes, fees and surcharges. All "GC" and "Q" small business plans are billed in six second increments, after an initial minimum call duration of six seconds. All "S" small business plans are billed in six second increments, after an initial minimum call duration of eighteen seconds.

ANPI Business LD service for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. All Resi/SOHO plans are billed in sixty second increments, after an initial minimum call duration of sixty seconds unless otherwise noted.

ANPI Business LD service marketed as Rate Smasher/I, Rate Smasher Premium/I, Rate Smasher/PI and Rate Smasher Premium/PI for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. These plans are billed in six second increments, after an initial minimum call duration of six seconds.

## 4.9.1 ANPI Business LD - Rate Smasher/S

4.9.1.1 ANPI Business LD - Rate Smasher/S Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD - Rate Smasher/S

Switched Outbound Service

\$0.07



4.9.1.2 ANPI Business LD – Rate Smasher/S Dedicated Outbound Service is a dedicated access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business

	Per Minute
ANPI Business LD – Rate Smasher/S	
Dedicated Outbound Service	\$0.050

4.9.1.3 ANPI Business LD – Rate Smasher/S Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Switched Rate	Dedicated Rate
	Per Minute	Per Minute
ANPI Business LD – Rate Smasher/S		
Toll-Free Service	\$0.085	\$0.055

4.9.1.4 ANPI Business LD – Rate Smasher/S Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as a Resi/SOHO or small business.

Per Minute

ANPI Business LD – Rate Smasher/S  
Calling Card Service

\$0.12

4.9.2 ANPI Business LD – Rate Smasher/GC

2.9.2.1 ANPI Business LD – Rate Smasher/GC Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD – Switched Smasher/GC  
Switched Outbound Service

\$0.054

4.9.2.2 ANPI Business LD - Rate Smasher/GC Dedicated Outbound Service is a dedicated access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute
ANPI Business LD - Rate Smasher/GC Dedicated Outbound Service	\$0.040

4.9.2.3 ANPI Business LD - Rate Smasher/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Switched Rate	Dedicated Rate
	Per Minute	Per Minute
ANPI Business LD - Rate Smasher/GC Toll-Free Service	\$0.055	\$0.042

- 4.9.2.4 ANPI Business LD – Rate Smasher/S Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as a Resi/SOHO or small business.

Per Minute

ANPI Business LD – Rate Smasher/S

Calling Card Service

\$0.12

- 4.9.2.5 ANPI Business LD – RightSaver Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

RightSaver is subject to a monthly minimal usage charge of \$2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees, and surcharges. This charge may be waived at the discretion of the company

Per Minute

ANPI Business LD – RightSaver  
Outbound Service

\$0.049

## 4.9.3 ANPI Business LD -- Rate Smasher Premium/GC

4.9.3.1 ANPI Business LD -- Rate Smasher Premium/GC Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD -- Rate Smasher Premium/GC

Outbound Service \$0.039

4.9.3.2 ANPI Business LD -- Rate Smasher Premium/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD -- Rate Smasher Premium/GC

Toll-Free Service \$0.039

#### 4.9.4 ANPI Business LD – Rate Smasher/Q

4.9.4.1 ANPI Business LD – Rate Smasher/Q Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD – Rate Smasher/Q Switched Outbound Service	\$0.054
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2.9.4.2 ANPI Business LD – Rate Smasher/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

ANPI Business LD – Rate Smasher/Q Toll-Free Service	\$0.055
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4.9.4.3 ANPI Business LD - Rate Smasher/Q Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute
ANPI Business LD - Rate Smasher/Q Calling Card Service	\$0.12

4.9.4.4 ANPI Business LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$ 20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

	Per Minute
ANPI Business LD - RightSaver Outbound Service	\$0.049

## 4.9.5 ANPI Business LD -- Rate Smasher Premium/Q

4.9.5.1 ANPI Business LD -- Rate Smasher Premium/Q Switched Outbound Service is a switched access service, offering users outbound ““One Plus”” long distance telecommunications services from points originating and terminating in the State of Maryland. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute
ANPI Business LD -- Rate Smasher Premium/Q	
Outbound Service	\$0.039

ANPI Business LD -- Rate Smasher Premium/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute
ANPI Business LD -- Rate Smasher Premium/Q	
Toll-Free Service	\$0.039



#### 4.9.6 Intrastate Directory Assistance

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

Intrastate Directory Assistance Charge -

\$1.25

#### 4.9.7 Paper Bill Charges

The Company may bill for Service electronically for those Customers with computer capability. Customers may, however, elect to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$2.95

#### 4.9.8 Minimum Usage Charge

ANPI Business LD products for small business are subject to a monthly minimum usage charge of \$2.95, to be applied when a customers monthly usage is less than \$100.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

#### 4.9.9 Toll-Free Fee

All ANPI Business LD products are subject to a monthly toll-free fee in the amount of \$2.00 per month per toll-free number. This charge may be waived at the discretion of the company.

For Future Use

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Issue Date: February 25, 2013

Effective Date: March 28, 2013

Joseph O'Hara  
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ANPI Business, LLC  
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Frisco, TX 75034

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## 5. LOCAL DEDICATED SERVICE

### 5.1 General

Local Dedicated Service (LDS) provides a business customer with a connection to the Company's switching network which enables the customer to:

- 5.1.1 receive calls from other stations on the public switched telephone network;
- 5.1.2 access the Company's local calling service;
- 5.1.3 access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800/888/877/866 NPA; and access 911 service for emergency calling; and
- 5.1.4 access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free number service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010xxx).

Local Dedicated Service is provided via digital circuits terminated at the customer's premises. Each Local Dedicated Service circuit corresponds to one or more voice-grade telephony communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

### 5.2 Service Descriptions and Rates

The following Local Dedicated Services are offered:

- Local Dedicated Service (T1)
- Local Dedicated Service (PRI)
- Local Dedicated Service (DS3)

In connection with the above listed services, the Company also offers Extended Wiring, Direct Inward Dialing Number Blocks and Local Service Features as set forth in the Company's local tariff on file with the Commission.

All Local Dedicated Service may be connected to customer-provided terminal equipment such as PBX systems. Service may be arranged for two-way calling, inward calling only or outward calling only.

5.2.1	Local Dedicated Service (T-1)	<u>Min</u>	<u>Max</u>
5.2.1.1	Nonrecurring Connection Charge	\$200	\$500
5.2.1.2	Monthly Recurring Port Charges		
	Port only	\$150	\$600
	Port Plus Loop	ICB	ICB
5.2.1.3	Per minute charge for intrastate calls (Billed in 6 second increments)		
	InterLATA Outbound	\$.035	\$.086
	Toll Free (Inter or IntraLATA)	\$.035	\$.086
	IntraLATA Outbound --LATA 238	\$.020	\$.056
5.2.1.4	Directory Assistance	\$.85	\$.85
5.2.2	Local Dedicated Service (PRI)		
5.2.2.1	Nonrecurring charge	\$200	\$800
5.2.2.2	Monthly recurring charge		
	Port only	\$200	\$800
	Port Plus Loop	ICB	ICB
5.2.2.3	Per minute charge for intrastate calls (Billed in 6 second increments)		
	InterLATA Outbound	\$.035	\$.086
	Toll Free (Inter or IntraLATA)	\$.035	\$.086
	IntraLATA Outbound --LATA 238	\$.020	\$.056
5.2.2.4	Directory Assistance	\$.85	\$.85

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5.2.3	Local Dedicated Service (DS3)		
5.2.3.1	Nonrecurring Connection Charge	ICB	ICB
5.2.3.2	Monthly Recurring Charge		
	Port only	\$3,250	\$13,000
	Port Plus Loop	ICB	ICB
5.2.3.3	Per minute charge for intrastate calls (Billed in 6 second increments)		
	InterLATA Outbound	\$.035	\$.086
	Toll Free (Inter or IntraLATA)	\$.035	\$.086
	IntraLATA Outbound --LATA 238	\$.020	\$.056
5.2.3.4	Directory Assistance	\$.85	\$.85