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LOCAL EXCHANGE SERVICES TARIFF

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*This tariff Issued by Voyant Communications, LLC Tariff No. 4 Cancels and Replaces In Its Entirety, replaces in its entirety, Zayo Enterprise Networks, LLC PUCO Tariff No. 2, currently on file with the Commission.*

LOCAL EXCHANGE SERVICES

WITHIN THE STATE OF OHIO

PROVIDED BY

Voyant Communications, LLC

**Principal Office**

Voyant Communications, LLC's principal office is located at 10300 6<sup>th</sup> Avenue, N, Plymouth, MN 55441. This Local Exchange Tariff is available for public inspection at the above address during regular business hours and is also available on Zayo Enterprise Networks' website at [www.zayoenterprise.com](http://www.zayoenterprise.com).

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ISSUED: April 25, 2016

EFFECTIVE: May 26, 2016

Issued By: Mary T. Buley, Senior Regulatory Manager  
10300 6<sup>th</sup> Avenue, N  
Plymouth, MN 55441

16-859-TP-ACN

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CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>
Title Sheet	Original
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original

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**APPLICATION OF TARIFF**

This tariff includes certain rates, terms, and conditions for local exchange services required to be included in a tariff by the Commission's Detariffing order. Also in compliance with the Commission's Detariffing order, the service offerings, rates, terms, conditions for the provision of detariffed services are available via the Company's website at [www.zayoenterprise.com](http://www.zayoenterprise.com). Specifically, Business Tier 2 Services and Interexchange Services have been detariffed by the Public Utilities Commission and can now be found in the Company's Business Tier 2 Price List at [www.zayoenterprise.com](http://www.zayoenterprise.com).

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio AdmCode 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnect and reconnection of service.

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SECTION 2 - REGULATIONS

2.1 Deposits

2.1.1 The Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (1) two month's charges for a service or facility that has a minimum payment period of one month; or
- (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month.

2.1.2 After 12 months of satisfactory payment history or when a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.1.3 Deposits held will accrue interest at a rate determined by the Company, without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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SECTION 2 - REGULATIONS (Cont'd)2.2 Billing and Collection of Charges2.2.1 Late Payment Fees

If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Public Utilities Commission of Ohio or a late factor of 1.5% per month. Any late payment fee will not include interest on a previously-charged late payment fee.

2.2.2 Returned Checked Fees

For any check returned to the Company due to insufficient funds, uncollected funds, or closed account, the Customer will be assessed a fee for each check returned. The Company may waive the bad check charge under appropriate circumstances.

Returned check fee	\$25.00
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SECTION 2 - REGULATIONS (Cont'd)

2.3 Customer Complaints and Disputes

If you have a dispute that is not resolved after you have called Voyant Communications, LLC, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov).

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SECTION 3 - MISCELLANEOUS SERVICES AND CHARGES3.1 Blocking Service3.1.1 Per Call Blocking

Per Call Blocking (Calling Number Delivery Blocking) - Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing \*67 from a touchtone phone, or \*67 from a rotary dial phone, to activate the block. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per call blocking will be available on a universal basis to all eligible customers. All public and semi-public payphones of Zayo Enterprise Networks will be equipped with Per Call Blocking.

3.1.2 Per Line Blocking

Per Line Blocking (Calling Number Delivery Suppression) - Enables Customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial \*82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law enforcement, domestic shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

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SECTION 3 - MISCELLANEOUS SERVICES AND CHARGES (Cont'd)3.2 Presubscription

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Per business or residence line, trunk, or port:

--Manual Process	\$5.00
--Electronic Process	\$1.25

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